

NAPIERS FLAT MANAGEMENT

I have been living at the flats at The Garden House in Meyrick Road since they were built in 1978.

For 22 years I stayed away from being part of the management team.

However in 2001 I decided to get involved because of the lack of effort maintaining and modernising the block and at the same time attempt to sort out some of the in-fighting between the various owners of the flats.

I was not helped in my efforts due to the current lease being out of date and a very small minority (2 flats out of 18) giving me grief every inch of the way.

With our flat roof shortly requiring major work and the reluctance of shareholders to pump funds into a reserve/rainy day account I decide to appoint Napiers to run the block.

It was certainly the best decision I could have made, not only for me personally, but for everyone at the Garden House.

I literally spent hours of my time in an effort to do a good job i.e. modernising, repairing and maintaining with little funds to do so.

Napier fees of less than £220 per flat, per annum is soon repaid when they are able to obtain the best people at the best prices to get small and major works done.

I was getting quotations of £90,000 plus vat to provide us with a completely new roof - Napiers saved us 50% of that cost.

What with so many changes in the law relating to flats these days, especially health & safety, it is essential to have people who know how to stay on top of them and ensure everything in the block is legal and certificated.

They are always available on the phone and just to call into their offices is so welcoming and friendly.

If anyone would like to call me with any queries or questions, please do not hesitate to do so.

Kind Regards